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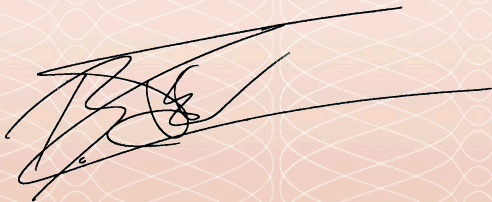
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This is to certify that
Islam Shamseldin

Has achieved the
ITIL® Foundation Certificate
in IT Service Management

Effective from
24 April 2015

Registration number
5347114.20393522



drs. Bernd W.E. Taselaar
Chief Executive Officer